

# Professional support skills

The Professional Support Skills within the European Asylum Curriculum is designed to strengthen the cross-cutting skills that enhance the quality and delivery of asylum-related training and communication. These modules are tailored for professionals who aim to step into roles as trainers, assessors, or effective communicators within the field. Participants will develop the competencies needed to deliver impactful training sessions, as well as to coach and support peers in their learning journeys. Additionally, through the tailor-made training on public speaking and persuasive communication, asylum and reception officers will refine their ability to engage audiences and convey messages clearly and convincingly. Together, these offerings empower participants to contribute not only as subject matter experts but also as confident facilitators and advocates for high-quality asylum processes.

On the topic of Professional Support Skills, the European Asylum Curriculum offers 3 modules and a tailor-made training, namely:

## Training modules:

- Becoming an EUAA trainer and assessor
- Introduction to coaching
- Professional wellbeing

## Tailor-made training:

- Public speaking and persuasive communication