**Please cite as:** EUAA, 'Information and communication needs assessment' in *Training Catalogue*, augusztus 2022.

# Information and communication needs assessment


- Key information
- Learning outcomes & description
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Key information

**This is a tailor-made training. Tailor-made trainings are not translated.**

### Target group

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**Reception and registration officers**

### EQF/MQF level

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**n/a**

### Version

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**Version 1 (2023)**

## Entry requirements

**n/a**

## Prerequisites

**n/a**

## Assessment

**No**

Learning outcomes & description

**The training training enables learners to explore the causes of information gaps of applicants for international protection including external barriers or factors. It aims to equip learners with knowledge on how to look into sources of information and information needs of applicants for international protection. Learners will become familiar with information and communication habits of applicants for international protection, so to be able to describe methodologies and techniques to gather relevant elements to structure an information needs assessment of applicants for international protection.**

Details

## Details

**Duration** **5 hours online learning**

## Details

**Language English**

Training plan 2026

| Training plan | Target group | Loc. | Est. time for online studies | Reg. deadline | Online | Webinar / Face to face | Assessment |
|---|---|---|---|---|---|---|---|
| **Tailor made** | **Asylum & reception staff** | **online** | **5 hours** | **2/2/2026** | **n/a** | **18/2/2026** | **n/a** |
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